

# Medical Claims System Replacement

## Training Update

Saskatchewan Ministry of Health, Medical Services Branch (MSB) is pleased to offer Customer Portal (CP) on-line training for practitioners, service bureaus and clinic billing staff including shadow billers. **The deadline to register for training is: Wednesday, October 18th (for dentists and their staff) and Wednesday, October 25th for all other sessions.** Please allow 2 to 3 business days to receive your training confirmation e-mail that will include your webex invitation details.

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### How to register for training

- In your internet browser please type in: <https://saskatchewan.ca/msb-cp-training> and press Enter.
- Follow the instructions and provide your first name, last name, billing # (if a practitioner), clinic name/number and e-mail address. Select your applicable billing software (or if a dentist select the dentist category). If your billing software is not listed, please select General. There are multiple dates/times offered for your convenience.
- Training is virtual, will be approximately 1 hour in length and will cover the following:
  - Logging in;
  - Navigating the application;
  - How to submit claims;
  - How retrieve return files; and
  - An explanation of the new features included in Customer Portal.

Training videos can be viewed at anytime on the eHS Website at: <https://www.ehealthsask.ca/services/CustomerPortal/Training>

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### On the Horizon

- Additional details, including Frequently Asked Questions, can be found here: <https://www.ehealthsask.ca/services/CustomerPortal>
  - Please feel free to reach out by e-mail to [MSBClaimsInitiative@health.gov.sk.ca](mailto:MSBClaimsInitiative@health.gov.sk.ca) if you have questions. We will continue to provide you with ongoing project updates as they emerge.
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